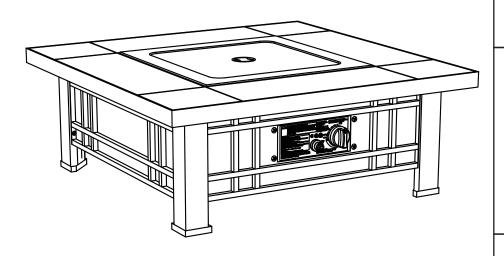




Halcyon Fire Pit Table



A DANGER

If you smell gas:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- 3. If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

▲ w∠

WARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.





WARNING

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Read the owner's manual thoroughly before installing or servicing this equipment. If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.



CAUTION

Do not operate this fire table if Firebowl Pan and Lava Rocks are wet!











CARBON MONOXIDE HAZARD

This appliance can produce carbon monoxide which has no odor.

Using it in an enclosed space can kill you.

Never use this appliance in an enclosed space such as a camper, tent, car or home.

Safety Information

Before you assemble or operate this unit, please carefully read this entire manual. Failure to do so may result in a fire, explosion, injury or death.



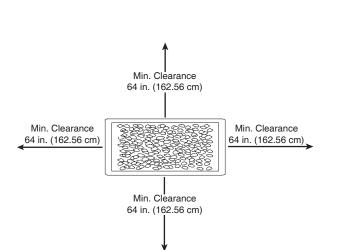
- The installation of this unit must adhere to local codes or either the National Fuel Gas Code, ANSI Z223.1/NFPA54, OR CAN/CGA-B149.1, National Gas and Propane Installation Code.
- THIS UNIT IS INTENDED FOR OUTDOOR USE ONLY! This product shall be used outdoors, in a ventilated space and shall not be used in any enclosed area.
- Do not use any solid fuel or charcoal for this unit.
- When igniting this unit, stay away from the burner as the flame will light up and may cause injury.
- LP GAS WARNING: Do not use any more than 1/4 in. depth Lava Rocks above the burner holes. Doing so will suffocate the flame.
- If the propane gas tank is leaking gas, you may hear, see, or smell a hiss. Do the following:
- 1. Disconnect the propane gas tank. 2. Do not attempt to fix the problem yourself. 3. Contact your gas supplier or fire department for help.
- Applying too much propane may result in gas pooling and will not burn. Allow fresh air into the unit so that the remaining gas may escape.
- Do not use a flame to check for gas leaks.
- The maximum gas supply 6791.3 in. w.c. (1725 kPa), Manifold pressure 11 in. w.c. (2.74kPa).
- Use LP propane tanks with the following dimensions: diameter 12 in., height 18 in. capacity 20 lbs.
- You must use a propane tank that has a collar to protect the gas valve.
- DO NOT fill tank over 80 percent full.
- The tank system must be set up for vapor withdrawal.
- Discontinue use if any part of the propane tank is damaged. Rust and dents may be hazardous and should be inspected by a gas supplier.
- Do not burn anything other than the provided materials for this fire table.
- Always ensure that Lava Rocks is completely dry before use. Failure to do so may cause them to crack or break.
- Do not operate unit until all parts are fully assembled.
- Do not paint or color any part of this heating unit.
- Unit may be hot while in use, do not attempt to move it while in use.
- Never leave this heating unit unattended while in use.
- This unit is not intended for cooking.
- Keep any flammable items away and do not use any other fireplace cover for this unit.
- Keep a safe distance to avoid burning skin or clothing.
- Do not sit or rest hands or feet on this heating unit.
- Never place hands or fingers on upper portion of this unit while in use.
- Keep all electrical cords and fuel supply hose away from heated surfaces.
- Combustible material should not be within 64 in. from sides and top of the unit.
- Keep the appliance area clear and free from combustible material, gasoline and other flammable vapors and liquids.
- If the flame goes out while burning, turn the gas valve off. Wait 5 minutes before repeating the initial lighting procedure. Once you have a flame started, hold down the control knob for 1 minute.
- · Do not add water into the unit.
- Do not operate unit if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control that has been under water.
- Do not disconnect any part while unit is in use.
- Do not store a spare propane tank on or near this unit.
- If the heating unit is indoors, detach the propane tank and leave outdoors.
- Do not operate on a boat or vehicle. This unit must be used on a flat surface and outdoors ONLY.
- Always remove protective cover before operating (if applicable).
- Do not set the protective cover over the unit until it is turned off and completely cooled down.
- Check for leaks after not using the unit for long periods of time.
- · Children should never operate this unit. Children must be supervised while near this unit.
- Keep gas tank at least 5 feet away from unit when lit. (if external tank)
- The maximum gas supply pressure is 250 PSI.

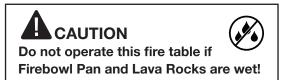
Safety Information

- All installation and repair should be done by a qualified professional. This unit should be inspected annually and cleaned regularly.
- Inspect all elements of this heating unit before each use. If there is damage, the burner must be replaced.
- Keep the hose out from any pathways to eliminate any accidental damage. (if external tank)
- · Be aware of the hazards of high temperatures and stay away from the unit to avoid any burns or injury.
- The gas supply tank should be constructed and marked with the specifications for the LP gas tanks of the U.S. Department of Transportation or the National Standard of Canada CAN/CSA-B339, LP gas tanks, spheres and tubes for Transportation of Dangerous Goods; and Commission.
- The LP gas tank must have a listed overfilling prevention device and a QCCI or Type I, (CGA810) LP gas tank connection.
- This heating appliance should not be used on plastic or artificial wood decks.
- Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
- Young children should be carefully supervised when they are in the area of the appliance.
- Clothing or other flammable materials should not be hung from the appliance or placed on or near the appliance.
- Any guard or other protective device removed for servicing the appliance shall be replaced prior to operating the appliance.
- Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners and circulating airways of the appliance are kept clean.

IF APPLICABLE:

- Allow heating item to cool completely before placing on lid.
- DO NOT use heating item while lid is installed. Always remove the lid while heating item is in use. Only use the regulator and hose assembly provided with this unit. Replacement parts must be supplied directly by Jay Trends. Inspect the burner before use of this unit. If the burner shows any kind of damage, do not operate the appliance. For assistance with repair or replacement of the burner or any other parts, call Jay Trends at 1-877-387-3639. NOTE: You must follow all steps to properly assemble this heating item. Make sure the gas valve is turned "OFF" before assembling. Do NOT attempt to assemble without proper tools.



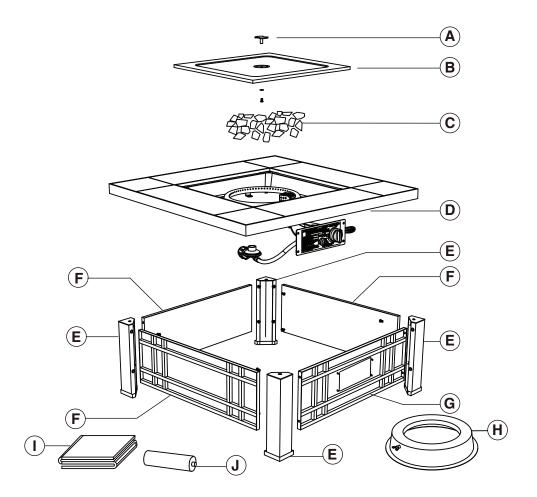


Combustible materials should not be within 64 in. from sides and top of the unit.

Package Contents

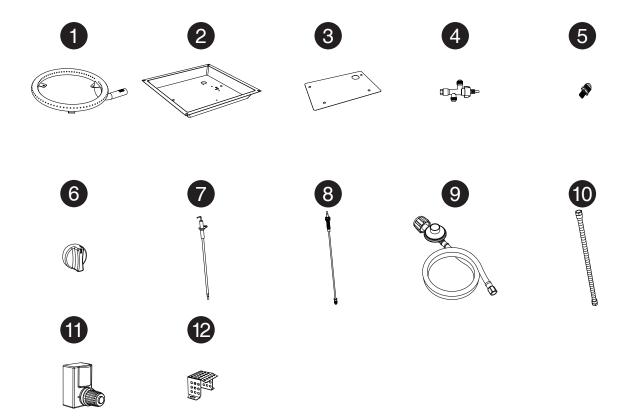
Before beginning assembly of product, make sure all parts are present. Compare parts with package contents list. If any parts are missing or damaged, do not attempt to assemble the product.

Tools Required for Assembly (Not Included): Philips Screwdriver



PART	DESCRIPTION	QUANTITY
Α	Handle of Lid 1	
В	Lid 1	
С	Laval Rocks (11 lbs) 1	
D	Table Top with Burner 1	
E	Legs 4	
F	Side Panels	3
G	Side Panel with Window	1
Н	Tank Seat	1
I	Protective Cover 1	
J	AAA Battery 1	

Hardware Contents



PART	DESCRIPTION	QUANTITY
1	Burner 1	
2	Fire Bowl 1	
3	Heat Shield Plate 1	
4	Gas Valve 1	
5	Orifice	1
6	Control Knob 1	
7	Ignition Pin	1
8	Thermocouple	1
9	Regulator 1	
10	Corrugated Pipe 1	
11	Pulse Ignition 1	
12	Ignition Screen 1	

Hardware Contents













Flat Washer Qtv. 1

SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate or install this appliance. If you have any questions regarding the product, please call customer service 1-877-387-3639, 8 a.m. – 4 p.m., EST, Monday – Friday. This appliance has been tested to and complies with the ANSI Z21.97-2017/CSA 2.41-2017, Outdoor Decorative Gas Appliances CGA CR 97-003 Outdoor Gas Fireplaces. The installation must conform to local codes or in the absence of local codes, to the National Fuel Gas Code. ANSI Z223.1. This manual contains important information about the assembly, operation and maintenance of this fire table. General safety information is presented in the first few pages and is also located throughout this manual. Keep this manual for future reference and to educate new users of this appliance. This manual should be read in conjunction with the labeling on the appliance. Safety precautions are essential when any mechanical or propane fueled equipment is involved. These precautions are necessary when using, storing, and servicing. Using this appliance with the respect and caution demanded will reduce the possibilities of personal injury or property damage. The following symbols shown below are used extensively throughout this manual. Always heed these precautions, as they are essential when using any mechanical or propane fueled equipment.



DANGER:

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.



DANGER:

Failure to comply with the precautions and instructions provided with this fire table can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn asphyxiation, and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this fire table.



DANGER:

FOR YOUR SAFETY:

If you smell gas:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.



CAUTION



Do not operate this fire table if Firebowl Pan and Lava Rocks are wet!

Solid fuels shall not be burned with this appliance.

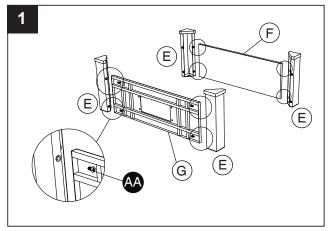
Assembly

Preparation: Before beginning assembly of product, make sure all parts are present. Compare parts with package contents list and hardware contents above.

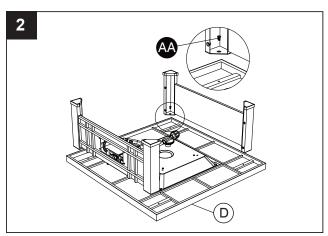
If any part is missing or damaged, do not attempt to assemble the product.

Contact customer service for replacement parts.

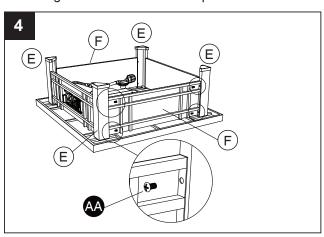
Tools Required for Assembly (not included): Phillips screwdriver with medium blade



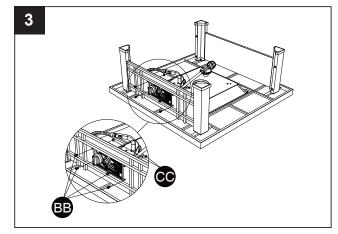
1. Assembling side panel/with window to legs Attach Side Panels (F), Side Panel with Window (G) to four Legs (E) by using eight M6x12 bolts (AA).



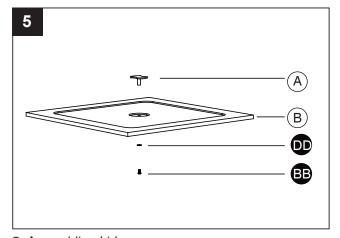
2. Assembling assembled frame to table top Place Table Top with Burner (D) upside down on a flat, protected surface. Connect assembled frame to Table Top with Burner (D) by using four M6x12 bolts (AA). Do not tighten the bolts at this step.



4. Assembling the side panels Attach Side Panels (F) to Legs (E) using eight M6x12 bolts (AA). After all holes align, tighten all bolts.



3. Assembling the control box Attach control panel to Side Panel with Window (G) using four M5x10 bolts (BB) and four M5 nuts (CC).



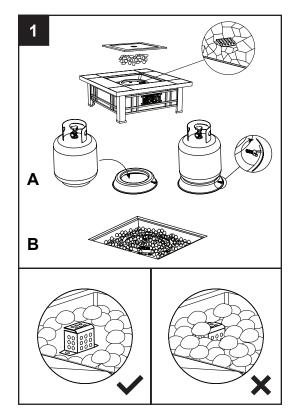
5. Assembling Lid Attach Handle of Lid (A) to Lid (B) with Flat Washer (DD) and one M5x10 bolt (BB). Tighten the bolt.

Assembly

1. Set Up

- (I) Check each part before using the product. Make sure the gas supply system is turned "OFF" before assembling. See Figure A.
- (II) Put the gas tank in the metal stand. Make sure the gas tank sits on the metal stand completely. Turn the wing screw on the outer part of metal stand clockwise to secure the gas tank. See Figure A.
- (III) Evenly distribute the lava rocks in the firebowl. See Figure B.

DO NOT COVER THE IGNITION SCREEN when placing the lava rocks into the firebowl. Always keep ignition screen visible.



The propane gas and cylinder are sold separately. Use a standard 20 lb. propane cylinder only. Use this fire pit only with a vapor withdrawal supply system. See Chapter 3 of the standard for storage and handling of liquefied petroleum gas, ANSA/NFPA 58. Your local library or fire department should have this book.

Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance. A cylinder must be stored outdoors in a well-ventilated area out of reach of children. A disconnected cylinder must have all dust caps tightly installed and must no be stored in a building, garage or any other enclosed area. The maximum inlet gas supply pressure: 250 psi. The minimum inlet gas supply pressure: 5 psi.

The minimum hourly rate of 10,000 BTUs is required input rating for a fire pit for automatic operation at rating less than full input rating.

The pressure regulator and hose supplied with the appliance must be used. The installation must conform with local codes or in the absence of local codes, with national fuel gas code,

ANSI Z21.97-2017/CSA2.41-2017, natural gas and propane Installation Code, CSA B1491.1, or propane storage and handling code, B149.2.

A dented, rusted or damaged propane cylinder may be hazardous and should be checked by your cylinder supplier. Never use a propane cylinder with a damaged valve connection.

The propane cylinder must be constructed and marked in accordance with the specifications for LP gas cylinders of the U.S. Department of Transportation (DOT) or the standard for cylinders, spheres and tubes for transportation of dangerous goods and commission, CAN/CSA-B339.

The cylinder must have a listed overfilling prevention device.

The cylinder must have a connection device compatible with the connection for the appliance.

The cylinder used must include a collar to protect the cylinder valve.

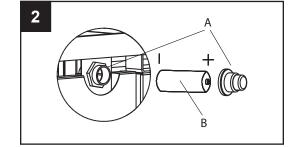
Never connect an unregulated propane cylinder to the appliance.



Standard 20 lb. tank

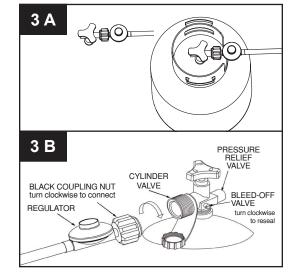
Assembly

- 2. Install Battery to Electronic Igniter
- (I) Remove the rubber cap on the electronic igniter (A) by unscrewing and slide battery (B) into the battery slot. Make sure the positive side of the battery faces outwards. Screw the electronic igniter cap (A) over the battery tightly.



3. Connect Gas Tank

- (I) Connect hose and regulator to cylinder. See Figure A.
- (II) Turn the cylinder valve clockwise to close the gas supply on the gas cylinder. Screw the regulator coupling clockwise by hand only. Make sure it is fastened. See Figure B.



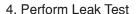


WARNING

Perform all tests outdoors. Extinguish all open flames.

NEVER leak test when smoking.

Do not use the fire pit until all connections have been leak tested and do not leak.

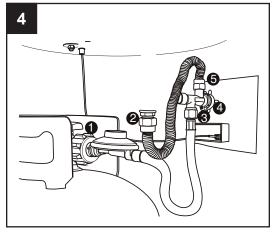


- (I) Make 2-3 oz. of leak test solution (one part liquid dishwashing detergent and three parts water).
- (II) Make sure all fire table and light valves are OFF.
- (III) Apply several drops of solution where hose attaches to regulator.
- (IV) Apply several drops of solution where regulator connects to cylinder.
- (V) Turn cylinder valve ON.

If bubbles appear at any connection, there is a leak.

- (I) Turn cylinder valve OFF.
- (II) If leak is at hose/regulator connection: tighten connection and perform another leak test. If bubbles continue appearing, the hose should be returned to the place of purchase.
- (III) If leak is at regulator/cylinder valve connection: disconnect, reconnect, and perform another leak test. If you continue to see bubbles after several attempts, cylinder valve is defective and should be returned to cylinder place of purchase.





- Do not store a spare LP-gas cylinder under or near this appliance.
- Never fill the cylinder beyond 80 percent full.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve that is provided with the cylinder valve. Other type of caps or plugs may result in leakage of propane.



Do not operate this fire table if Firebowl Pan and lava rocks are wet!

Operation

Do not sit or stand on this fire table.

Keep children away during assembly, as this item contains small parts which can be swallowed by children.

Do not use indoors or inside any enclosure.

Retain the assembly instructions for future reference.

Installer - Please leave these instructions with the owner.

For a safe heating experience, perform these checks before each use.

Before Operating:

- 1. Familiarize yourself with owner's manual to understand all precautions.
- 2. All components are properly assembled, intact and operable.
- 3. No alterations have been made.
- 4. All gas connections are secure and do not leak.
- 5. Do not operate if wind is 10 mph or above.
- 6. Unit will operate at reduced efficiency below 40°F/4.44°C.
- 7. Fire table is outdoors (outside any enclosure).
- 8. There is adequate fresh air ventilation. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and gas control which has been under water.
- 9. Fire table is away from gasoline or other flammable liquids or vapors.
- 10. Fire table is away from windows, air intake openings, sprinklers and other water sources.
- 11. Combustible material should not be within 64 in. from sides and top of the unit.
- 12. Fire table is on a hard and level surface.
- 13. There are no signs of spiders or insects.
- 14. All burner passages are clear.
- 15. All air circulation passages are clear.
- 16. Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.
- 17. Young children should be carefully supervised when they are in the area of the fire table.
- 18. Clothing or other protective material should not be hung from the fire table, or placed on or near the fire table.
- 19. Any guard or other protective device removed for servicing the fire table must be replaced prior to operating the fire table.
- 20. Installation and repair should be done by a qualified service person. The fire table should be inspected before use and at least annually by a qualified service person.
- 21. More frequent cleaning may be required as necessary. It is imperative that control compartment, burner and circulating air passageways of the fire table be kept clean.

After Operation:

- 1. Gas control is in OFF position.
- 2. Gas tank valve is OFF.
- 3. Gas line has been disconnected.
- 4. After each use, replace cap on gas tank.



For outdoor use only. Never use inside house, or other unventilated or enclosed areas. This fire table consumes air (oxygen). Do not use in an unventilated or enclosed areas to avoid endangering your life.



Do not operate this fire table if Firebowl Pan and Lava Rocks are wet!





Never lean over the fire table while in use. Do not touch surfaces while the fire table is in operation. Wait until the fire table has completely cooled down after use. Failure to comply with these instructions may result in serious bodily injury.

Operation

Caution: Do not attempt to operate until you have read and understand all Safety Information in this manual and all assembly is complete and leak checks have been performed.

Before Turning Gas Supply On:

- 1. Your fire table was designed and approved for outdoor use only. Do NOT use it inside a building, garage, or any other enclosed area.
- 2. Make sure surrounding areas are free of combustible materials, gasoline, and other flammable vapors or liquids.
- 3. Ensure that there is no obstruction to air ventilation. Be sure all gas connections are tight and there are no leaks.
- 4. Be sure the cylinder cover is clear of debris. Be sure any component removed during assembly or servicing is replaced and fastened prior to starting.

Before Lighting:

- 1. Fire table should be thoroughly inspected before each use, and by a qualified service person at least annually. If relighting a hot fire table, always wait at least 5 minutes.
- 2. Inspect the hose assembly for evidence of excessive abrasion, cuts, or wear. Suspected areas should be leak tested. If the hose leaks, it must be replaced prior to operation. Only use the replacement hose assembly specified by manufacturer. The burner must be replaced prior to the appliance being put into operation if it is evident that the burner is damaged. The replacement burner should be specified by manufacturer.

Lighting:

- 1. Make sure the control knob is in the "OFF" position (Figure A).
- 2. Fully open LP cylinder valve.

Note: For initial start or after any cylinder change, hold Control Knob IN for 2 minutes to purge air from gas lines before proceeding.

- 3. Push in gas control knob, turn counterclockwise to "LOW" (Figure B), and press the RED Ignitor button to light the fire table. If needed, keep the control knob depressed and continue pressing the RED Ignitor button until the fire table lights (vou should hear a clicking sound).
- 4. After the fire table lights, release control knob. To increase the flame, turn the control knob counterclockwise to "HIGH" (Figure C). To decrease the flame, turn the control knob clockwise to "LOW".

Note: If burner fails to remain lit, all valves should be closed and a waiting period of at least 5 minutes should pass before attempting to light.

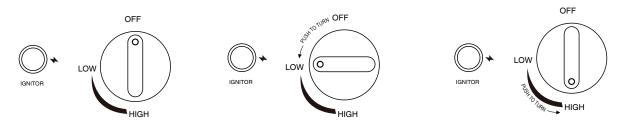


Figure A Figure B Figure C



Be careful when attempting to manually ignite this fire table. Holding in the control knob for more than 10 seconds before igniting the gas will cause a ball of flame upon ignition.

Re-lighting:

- 1. Turn control knob to "OFF".
- Repeat the "Lighting" steps on prior page.

WARNING FOR YOUR SAFETY Fire table will be hot after use. Handle with extreme care.

Turn off:

- 1. To extinguish burner depress control knob and continue to turn it clockwise to "OFF".
- 2. Turn cylinder valve clockwise to "OFF" and disconnect regulator when fire table is not in use.

Care & Maintenance

To enjoy years of performance from your fire table, make sure you perform the following maintenance activities on a regular basis:

Keep exterior surfaces clean.

- 1. Use warm soapy water for cleaning. Never use flammable or corrosive cleaning agents.
- 2. While cleaning your unit, be sure to keep the area around the burner dry at all times. Do not submerge the control valve assembly. If the gas control is submerged in water, do NOT use it. It must be replaced.



- Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- Do not obstruct the flow of combustion and ventilation air.
- Keep the ventilation opening of the cylinder enclosure free and clear from debris.
- 3. Air flow must be unobstructed. Keep controls, burner, and circulating air passageways clean. Signs of possible blockage include:
- Gas odor with extreme yellow tipping of flame.
- Fire table does NOT reach the desired temperature.
- Fire table glow is excessively uneven.
- Fire table makes popping noises.
- Spiders and insects can nest in burner or orifices. This dangerous condition can damage fire table and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner. Compressed air may help clear away smaller particles.
- Carbon deposits may create a fire hazard. Clean burner with warm soapy water if any carbon deposits develop. **Note:** *In a salt-air environment (such as near an ocean), corrosion occurs more quickly than normal. Frequently check for corroded areas and repair them promptly.*

Storage

Between uses:

- Turn Control Knob OFF.
- Disconnect LP source.
- Store fire table in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- Cover fire table with lid and protective cover to prevent water from accumulating in the Firebowl Pan and to protect exterior surfaces.

Note: Wait until fire table is cool before covering.

During periods of extended inactivity or when transporting:

- Turn Control Knob OFF.
- Disconnect LP source and move to a secure, well-ventilated location outdoors.
- Store fire table in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- Cover fire table with lid and protective cover to prevent water from accumulating in the Firebowl Pan and to protect exterior surfaces.
- Never leave LP cylinder exposed to direct sunlight or excessive heat.

Note: Wait until fire table is cool before covering.

Service

Only a qualified service person should repair gas passages and associated components.

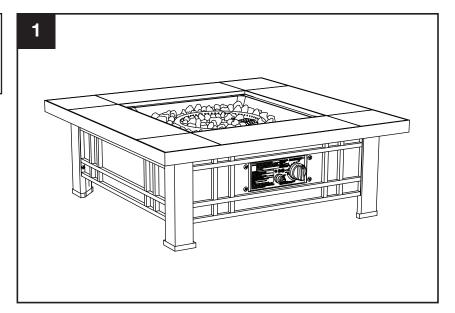
Troubleshooting

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Burner won't light	Propane cylinder is empty	Replace propane cylinder
	Blockage in orifice	Clear blockage
	Control knob is not in ON position	Turn control knob to ON
Burner flame is low	Gas pressure is low	Turn cylinder valve OFF and re-fill the cylinder
	Outdoor temperature is less than 40°F	Use a full cylinder
	Control knob fully on	Check burner and orifices for blockage
Carbon build-up	Dirt or film on burner	Clean burner
Thick black smoke	Blockage in burner	Remove blockage and clean burner inside & outside

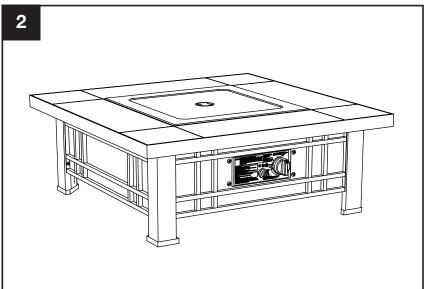
Storage



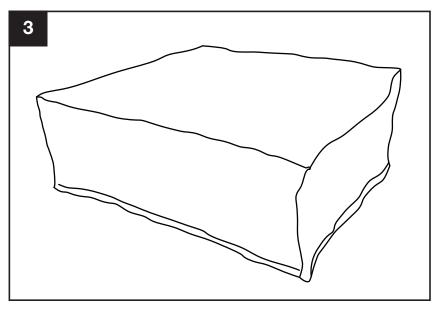
Do not operate this fire table if Firebowl Pan and Lava Rocks are wet!



2. Cover fire table with lid and protective cover to prevent water from accumulating in the Firebowl Pan and to protect exterior surfaces.



3. Store fire table in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).



Limited Warranty

JAY TRENDS SALES LIMITED ONE (1) YEAR WARRANTY

Jay Trends warrants your new outdoor fire table/ fire pit product will be free from defects in material and workmanship for one (1) year from the date of purchase.

Conditions and Limitations

Jay Trends warrants its products against manufacturing defects to the original purchaser only, and is subject to the following conditions and limitations:

This factory warranty is non-transferable and may not be extended what-so-ever by any of our representatives.

The product must be assembled, maintained, and operated in accordance with the printed instructions accompanying it.

This limited warranty does not cover damages caused by misuse, lack of maintenance, grease fires, hostile environments, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty. Discoloration to plastic parts from chemical cleaners or UV exposure is not covered by this warranty.

Any damages to the product due to weather damage, hail, rough handling, damaging chemicals or cleaners will not be the responsibility of Jay Trends.

This limited warranty does not cover any scratches, dents, painted finishes, corrosion or discoloring by heat, abrasive and chemical cleaners, nor chipping on porcelain enamel parts, nor any components used in the installation of the product.

Should deterioration of parts occur to the degree of non-performance (rusted through or burnt through) within the duration of the warranted coverage, a replacement part will be provided.

The bill of sale or copy will be required when making any warranty claims from Jay Trends.

All parts replaced under the Limited One (1) Year Warranty Policy are subject to a single claim.

Jay Trends will not be responsible for the installation, labor, or any other costs related to the re-installation of a warranted part, and such expenses are not covered by this warranty.

Jay Trends reserves the right to have its representative inspect any product or part prior to honoring any warranty claim.

Jay Trends shall not be liable for any transportation charges, labor costs, or export duties.

Replacement Parts

In the event that an item has been lost or damaged either by the manufacturer or in shipping you may request a replacement. Replacement parts are not available for all units and only given at Jay Trends' discretion. We will assess any damage and find a solution, which could include ordering and shipping a replacement to you. No replacements are available for discontinued items or repackaged (open box) products. Please call Jay Trends Customer Service at 1-877-387-3639 for replacement parts before returning the damaged item. Please have the following information, which can be found in your instruction manual, ready before you call Customer Service.

- 1. Model Number of Item #
- 2. Lot Code Number #
- 3. Shipping Address
- 4. A picture of the damaged item may be requested.
- 5. Pictures should be sent to custserv@jaytrends.com

Jay Trends Sales 1901 Aut. Transcanadienne Dorval, QC H9P 1J1, Canada

Customer Service: 1-877-387-3639 in USA & Canada custserv@jaytrends.com

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